Bedford High School

A Specialist Business and Enterprise College To Care To Learn To Achieve



Behaviour, Rewards and Anti-Bullying Policy

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Changes in History			
Date	Description	Page	
September 2022	Policy reviewed and updated	Full policy	
November 2021	Detail on managed moves updated	Page 7-8	
September 2021	Policy reviewed and updated	Full policy	
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1.0 Our Vision

Our school is a happy harmonious learning community where staff and students feel safe and secure. School life is characterised by a calm, business-like environment underpinned by relationships built upon mutual respect. Our expectation is that all students and staff will behave in appropriate and socially acceptable ways. Every member of staff has a key role to play in promoting and sustaining the highest standards of behaviour for learning.

The school and the governors will promote standards of behaviour based on the basic principles of honesty, respect, consideration and responsibility for self and others.

All parents are expected to sign a home-school agreement (copy in Appendix A) at the start of each year. If a student joins the school partway through a year, parents will sign it at their entry meeting.

This policy addresses behaviour at Bedford High School. For emotional health and well-being, please refer to the EHWB policy.

All students will:

- Show that they are READY to learn at all times.
- Have RESPECT for all
- Keep themselves, others and the school SAFE

READY RESPECT SAFE

We also expect that our main stakeholders (parents and guardians in the main) support the school's high standards by signing the home/school agreement each year (see Appendix A).

Staff are trained to make sure that they collectively embody this school culture, upholding the behaviour policy at all times and responding to misbehaviour consistently and fairly. Pupils are taught explicitly what good behaviour looks like. Some pupils will need additional support to reach the expected standard of behaviour. Where possible, this support is identified and put in place as soon as possible to avoid misbehaviour occurring in the first place.

Training routines for students: students new to the school are inducted into learning and social routines and reinducted as necessary. In the case of SEND students, the Team Around The Child meetings focus on supporting specific students, particularly those with SEMH issues, to adhere effectively to the behaviour policy. Any changes in the behaviour policy are explained in assemblies at the start of the year,

Training routines for staff: staff new to the school engage with an induction programme where all routines are explained and demonstrated.

The behaviour policy is communicated to parents and guardians after each update, and the Home School Agreement (see Appendix A) explains the parent or guardian's role within it. The Junior Leadership Team discuss and feed back on aspects of the behaviour policy in their regular meetings.

1.1 The Bedford SPIRIT

The Bedford SPIRIT means to Strive, Persevere, show Independence, Respect and Integrity, while being Tolerant of others. The SPIRIT ethos is taught explicitly in school and the virtues linked to everything the school does. The school seeks to develop young people into individuals who display these virtues as part of their character. See Appendix B 'What SPIRIT means to us' and Appendix C 'SPIRIT award criteria' for further information.

2.0 Learning and Social Routines

The school aims to provide a safe, secure, supportive environment where students can learn and teachers can teach. There is a direct link between the way young people learn and their behaviour. It is the job of staff at all levels to help and encourage student understanding of socially acceptable and appropriate behaviour.

By consistently adopting and reinforcing whole-school protocols for teaching routines, this will help students to develop effective learning habits that will have a positive impact on student behaviour, engagement and learning. Our learning routines are:

- Silence in lessons
- Work hard and be active in lessons
- Be equipped and ready
- Complete homework
- Leave lesson silently

Our Social routines are:

- No mobile phone use in school
- Calm and safe corridors

- Respond respectfully to the register
- Respond respectfully to staff and others
- Use good manners
- Keep school tidy and clean
- Do it first time
- Look smart, wear uniform with pride

2.1 Embedding Routines

Gate Duty

The PGO, PM and if available the SLT Year Link meet students on their designated gate each morning. The focus of the 'meet and greet' is to set the standard for positive routines and relationships from the start of the school day. The focus of gate duty is to:

Welcome students to school, say good morning, smile and insist on in the same in return.

Check uniform, taking any students to one side who need to have uniform corrected

Welfare check students

Focus Weeks

Every half term, at the start of the half term, there will be a focus on redefining the SPIRIT virtues in assemblies and form time, as well as in lessons, and awards will be given for them. HT1 – Strive, HT2 – Persevere, HT3 – Independence, HT4 – Respect, HT5 – Integrity, HT6 – Tolerance.

2.2 Roles and Responsibilities

A list of the staff who have most involvement in school with dealing with behaviour and rewards is included in Appendix I.

Class Teacher

To implement the behaviour policy and a range of rewards and sanctions appropriately and accurately. To phone home when appropriate.

Form Tutor

To engage in a range of activities, directed by SLT, with forms. To monitor punctuality, attendance, uniform, equipment and offer pastoral support. To build a sense of community and team spirit within the form.

Pastoral Manager

To be the strategic lead on attendance and raising achievement in the year group.

PGO

To respond to call outs, establish and monitor Behaviour Improvement Plans (BIPs), contact parents regarding serious incidents. To sanction and reward for events in unstructured time.

T&L Leader

To support members of their team and reward/intervene when incidents are escalated, and before they are referred to the pastoral team.

SLT

To act as support the T&L Leader and/or year team to reward/intervene upon referral.

3.0 Rewards

We expect our students to self-regulate and be keen to succeed for the own gains. We expect students to value the 'emotional currency' of doing well and receiving praise for it, but rewards for exceeding expectation are given. For every sanction issued there should be at least 9 rewards and this is tracked through the 6-weekly behaviour report. Praise and reward will be used to motivate students and should be used more frequently than negative consequences. Doing so builds up a culture of achievement and success. Rewards range from teacher praise to more tangible rewards and are given using the professional judgment of staff, though a list of what behaviours to reward are listed in Appendix C. All staff are encouraged to reward good behaviour using an appropriate reward. Pastoral Managers will adapt rewards to encourage specific positive behaviours as appropriate. Achievement points are awarded (through Class Charts) through one of the SPIRIT virtues for good work in class, academic progress and contribution to the school community. Once students reach 25 points in each of the SPIRIT virtues, they qualify for a badge corresponding with this area. See Appendix C.

4.0 Sanctions

Teachers have statutory authority to discipline students whose behaviour is unacceptable, who break the school rules or who fail to follow a reasonable instruction (Section 90 and 91 of the Education and Inspections Act 2006).

This authority also applies to <u>all paid staff</u> (unless the headteacher says otherwise) with responsibility for students, such as teaching assistants.

• Teachers can discipline students at any time the pupil is in school or elsewhere under the charge of a teacher, including on school visits.

- Teachers can also discipline students in certain circumstances when a pupil's misbehaviour occurs outside of school.
- Any teacher has the authority to impose same day detention and these do not require parental consent. See the section on Detentions.
- Teachers can confiscate students' property and search coats, bags etc. It is good practice to do this with the support of a chaperone.

4.1 Consequences for poor behaviour

Teachers can discipline students whose conduct falls below the standard which could reasonably be expected of them. This means that if a student misbehaves, breaks a school rule or fails to follow a reasonable instruction the teacher can impose a sanction on that student.

To be lawful, the sanction (including detentions) must satisfy the following three conditions:

- 1) The decision to punish a student must be made by a paid member of school staff or a member of staff authorised by the headteacher;
- 2) The decision to punish the student and the punishment itself must be made on the school premises or while the student is under the charge of the member of staff; and
- 3) It must not breach any other legislation (for example in respect of disability, special educational needs, race and other equalities and human rights) and it must be reasonable in all the circumstances.

Bedford High School uses Class Charts as a management system to log behaviour. A detail of sanctions and ranking is on Appendix D. Staff are expected to log within 24 hours of an incident and if intervention from the pastoral team is required, it would be expected that this would be initiated within 24 hours of the log.

4.2 Classroom Practice and sanctions which may be given by any member of Bedford High School staff:

Bedford Classroom Practice

Students who work well in the lesson will be recognized by the teacher. This could involve putting their names written on the board, with the expectation that they receive achievement points during or after the lesson.

Staff should give up to three verbal warnings if a behaviour needs correction. At some point, during the three warnings, it may be necessary to ask the student to move seats.

- C1 CHOICE 'You now have a choice. I have given you a C1, you now need to...the next time we speak there will be a consequence'
- C2 CHALLENGE 'There will be a consequence to your behaviour, I will be contacting home today. I want to talk to you about what went wrong today and how we can put it right at <insert time and date>'.
- C3 CONSEQUENCE 'I've given your two previous warnings so you will now be buddied, I'll call home and arrange a 20 minute detention so that this can be put right for next time.

The teacher calls home and logs 'phone call home' on Class Charts and a 20-minute detention.

Whenever support is called for from a PGO or Duty Officer for a student in lessons, the class teacher must always follow with all or some of these actions:

- T&L leader informed and a restorative conversation implemented
- Detention at break, lunch or after school
- An imposition form set for the work missed (see Appendix E)
- A phone call home (essential if the student is 'buddied')
- Follow up meeting with the parent

Not all actions will be appropriate to all situations.

If a member of staff has a more sustained problem with a student, they may contact the SEND team for advice. The SEND team will then act as a broker to direct the support to the best place. The SEND team may direct to the student's needs to be picked up by themselves, or a Pastoral Guidance officer, the Aspirations Centre or another avenue.

Attitude to Learning (ATL) scores

Every lesson, the teacher should access the register on SIMS and should 'score' each student for their ATL. High ATL scores are awarded by Pastoral Managers at half termly rewards assemblies. Scores translated below.

	WHAT THIS MEANS	BEHAVIOUR EXAMPLES	CONSEQUENCES (any of the following but the list is not exhaustive)
1	Student behaviour exceeds expectations	Excellent class involvement and contribution to lesson; supportive of peers; excellent work/ extension activities completed	This will result in points being awarded to the student's achievement log, perhaps a postcard home or a phone call home
2	Student behaviour is good and meets teachers' expectations	Engaged; fully equipped; good attitude to learning and behaviour meeting Bedford standards	This will result in a point being awarded to the student's achievement log
3	Student behaviour has not met all of the teacher's expected standards	Student has had to be reminded on expectations; the teacher may even have moved the student to another space to rectify the behaviour or stop the distraction of others	A number of 3s will flag up to T&L leaders. Students will not be rewarded through points. The teacher may keep them after the lesson for a short time to discuss behaviour or seek to have a restorative conversation. An imposition form will be sent home if work does not reach expectations
4	Student behaviour has not met the teacher's standards throughout the lesson	Student has failed to rectify their behaviour despite reminders, encouragement and clear instructions	This may happen: Moved within or out of the classroom to faculty isolation. Teacher detention given Faculty detention Faculty report Future faculty isolation arranged Contact home via phone or letter Students who regularly receive 4's will be picked up by PM's via the 'Monday List' to reinforce your support

Detentions

Staff may issue 10 minutes detentions at break, 30 minutes at lunchtime or up to two hours after school without prior notice. Detentions will be given for lack of work if an imposition form has not worked, poor behaviour, lack of cooperation with staff etc. If a student is late to school in the morning, without good reason, they will be placed on lunchtime detention that day. Failure to attend results in a detention after school with the T&L leader. The exception to this is where the student has been disrespectful verbally or has walked away from the member of staff. In this case a 'Respect Detention can be set for Friday afternoon for one hour. If the student repairs the problem with an apology letter before the detention, which must be signed by the member of staff, they may be excused.

The times outside normal school hours when detention can be given (the 'permitted day of detention') include:

- any school day where the pupil does not have permission to be absent;
- weekends except the weekend preceding or following the half term break; and
- non-teaching days usually referred to as 'INSET days'.

Other points to note:

- Parental consent is not required for detentions.
- As with any disciplinary penalty a member of staff must act reasonably given all the circumstances, when imposing a detention.
- With lunchtime detentions, staff should allow reasonable time for the pupil to eat, drink and use the toilet.

The outcome of any sanction should include restoring the relationship between the teacher and the student.

4.3 Other Interventions that any member of school staff may implement: Confiscation

Any item which is deemed to be a distraction, could be harmful to self or others, or which contravenes the school's behaviour policy, may be confiscated. This includes, but may not be limited to: drugs, cigarettes,

vapes or e-cigs,

weapons,

fireworks,

mobile phones, should a contract be put in place, and it be brought into school

Mobile Phone and other linked devices

Allowing access to mobile phones and other linked devices in school introduces complexity and risks, including distraction, disruption, bullying and abuse, and can be a detriment to learning. For these reasons, the school prohibits the use of mobile phones, and other linked devices, to reduce these risks. Handheld devices such as mobile phones, tablets and earphones should not be seen, heard or their use suspected in school. Students are discouraged from bringing expensive equipment, such as phones, to school but if they do bring such items in then it is recommended that they are stored securely in bags. The school is not liable for loss or damage, while on school site, even if items change hands to a member of staff, having been confiscated. If any of these items are seen by a member of staff they will be confiscated and passed a PGO, who will store in a secured location in the student's file to be returned at the end of the school day if a first offence. Parents will need to come into school to collect equipment if it is confiscated for a second time. On a third offence, a mobile phone contract is triggered and the parent takes responsibility for their child keeping their phone at home.

Community Service

Any member of school staff may issue a 'community service' type sanction, though the Pastoral Manager should be consulted with first. This kind of sanction may consist of litter picking, tidying classrooms, gardening etc. This kind of sanction is most appropriate for instances of damage to school site, smoking in school or a disregard for the environment, to provide the student with a chance to put right the undesirable behaviour. Community service is arranged between Pastoral Manager and our school-based police officer.

5.0 Tackling Child on Child Abuse, including Bullying, at Bedford

Abuse between peers and bullying is not tolerated at Bedford High School. The school recognises the extremely detrimental effects that these behaviours can have on young people's lives and takes the issue very seriously. Whatever the motivation of the abuse or bullying, whether related to prejudice, ignorance or a combination of both whatever its character; racial, sexual, religious, appearance related or other and whatever its manifestation; emotional, physical, online bullying or other means, it is unacceptable in our school community. The school seeks to provide a safe and happy learning environment and bullying is clearly counterproductive to this. This anti-bullying policy which forms part of its overall behaviour policy is regularly reviewed. The policy has a disciplinary aspect but also a supportive and pastoral aspect for both perpetrators and victims.

5.1 Definition of Child on Child Abuse

Peer-on-peer abuse includes, but is not limited to:

- physical and sexual abuse
- sexual harassment and violence
- emotional harm
- on and offline bullying
- · teenage relationship abuse

It can even include grooming children for sexual and criminal exploitation.

5.2 Types of Bullying

Bullying can happen for a large number of reasons but the most common are listed below:

Homophobic (any incident perceived by the alleged victim or any other person to be targeted around being lesbian, gay or bisexual. People do not have to be lesbian, gay or bisexual to suffer homophobic bullying).

Racist (any incident perceived to be racist by the alleged victim or any other person. Incidents related to religion, culture or those involving students who identify as Gypsy/Roma traveller come under this heading too).

Related to disability, special educational needs or health (behaviour perceived to be insulting to people with a range of medical, mobility, sensory, mental health or learning impairments. Incidents related to other health or Special Educational Needs come under this heading too).

Related to home circumstances (e.g. young carers or children in care)

Sexist (incidents perceived to be demeaning to a gender in general. If unchallenged this can eventually lead to domestic violence).

Sexual (incidents include intrusive language, damage to sexual reputation, inappropriate touching and other behaviour perceived to involve unwanted sexual attention).

Transphobic (incidents are those perceived to be insulting to someone's gender identity or to transgendered people).

5.3 Signs and Symptoms of Child on Child Abuse and Bullying

Signs of bullying can be extremely variable and will very much depend on the individual but some of the more common signs include:

Physical signs e.g. Physical injuries, damaged clothing with no convincing explanation and general ill-health due to stress.

Emotional signs e.g. mood swings, apparent changes in personality, constant anxiety/nervousness, depression or tearfulness for no apparent reason, lack of confidence, negative self-image, hostility and defensiveness.

Behavioural signs e.g. withdrawn, frequent, unexplained absences, poor concentration, eating disorders, alcohol/substance misuse, evidence of self-harming and disruptive/challenging/bullying behaviour.

General e.g. frequently "lose" money/possessions, appears tired and lethargic, avoids entering/ leaving school with others.

5.4 Procedures / responding to bullying accusations and incidents

In the event of bullying the school has the following procedures:

Investigate the situation by talking to all the:

- Children and young people involved
- Witnesses
- Appropriate staff members

Record, in oral, written or picture form, the situation from

- Children and young people involved
- Staff involved
- Witnesses

Respond to the child or young person who is bullied, hurt or upset by:

- Actively listening to their concerns.
- Offering support and strategies to deal with unacceptable behaviour.
- Protecting the child and ensuring their safety as and when necessary.
- · Involving parents.
- Involving external agencies to support child as appropriate.

Investigations

The school always seeks to deal with bullying in a robust way, and with sensitivity to the victim. Parents often worry about bullying and can feel 'out of the loop' when their children reach secondary school so the school policy is one of being as open as possible with all stakeholders. When a first bullying incident is reported, the protocol will always be: 1.Interview the victim, assure them that you will help them

- 2.Contact the victim's family to inform them that an allegation has been made and it is being investigated
- 3.Interview the alleged perpetrator, impressing on them that damage has been done and they may in part or in whole be responsible for that damage
- 4.Interview any witnesses
- 5. Update the families concerned
- 6.Put in place mediation between victim and perpetrator, overseen by a skilled pastoral colleague

If clear fault is present on one side, the student will receive a sanction. If there is no clear fault, the relationship will be repaired through mediation alone. If there are repeated incidents, either the process is repeated (if no fault) or sanctions are escalated (if clear fault identified), up to a possible permanent exclusion in extreme cases.

The flow chart below shows the process that is used whenever an abuse or bullying incident is reported:

Reporting Child on Child Abuse/Bullying See it, Hear it, Suspect it, Challenge it...Report it #shoulder2shoulder

Student reports a child on child abuse incident to a member of staff, verbally or emailing concern@bedford.wigan.sch.uk

This is logged on Class Charts and reported to the pastoral team

The incident is investigated by the pastoral team and parents/guardians notified

The victim is supported and the perpetrator is educated

Appropriate sanctions are imposed

Monitoring a review period

Incidents of bullying with appropriate outcome, actions and sanctions / support are recorded using the online behaviour system which is regularly checked by staff.

Appropriate sanctions are applied in appropriate proportion to the event. These include detentions, time in Inclusion, letters of apology, restorative justice work. In the event of all other avenues being exhausted or in particularly serious cases this may lead to exclusion in line with the DfE Revised Guidance of September 2007, Improving Behaviour and Attendance: Guidance on Exclusion from Schools and Pupil Referral Units, (Section 17) states:

"In cases where a head teacher has permanently excluded a pupil for persistent and defiant misbehaviour (which would include racist or homophobic bullying)....the Secretary of State would not normally expect the governors' Discipline Committee or an Independent Appeal Panel to reinstate the pupil."

However, governors would need to examine the evidence that a wide range of strategies had been tried and failed to affect a positive change in the bullying behaviour.

5.6 Bullying of staff by students, parent/guardians or other staff

An incident of this nature would be reported to the headteacher, investigated and appropriate staff suffering from or concerned about bullying can also contact their trade union or professional association for support and advice.

5.7 Incidents on Social Media

While most incidents of poor behaviour between peers occurs off site, the school recognises that communication is usually confined between peers at the same school and 'fall out' is often seen in school. This can undermine learning and students' ability to feel happy or safe at school. The parent remains responsible for incidents outside school, but where a student or parent complains of social media abuse, this will be investigated, and the same process followed. However, the school will also involve parents and support them in fulfilling their role in guiding their child around safer internet use. The school has the authority to sanction pupils when their behaviour online poses a threat or causes harm to another pupil, and/or could have repercussions for the orderly running of the school, when the pupil is identifiable as a member of the school or if the behaviour could adversely affect the reputation of the school.

NB: Most social media sites (Facebook, Messenger, SnapChat, Instagram, TikTok etc) are accessed by apps on mobile phones and providers insist that users should be 13 or over. What's App has a user age of >18. These rules are often overlooked by younger students and this can easily lead problems between peers. As a first action, the school will always advise any parent of an underage child to remove social media until they are old enough.

5.8 Incidents out of school

School staff members have the power to discipline pupils for misbehaving outside the school premises. Sections 90 and 91 of the Education and Inspections Act 2006 say that a school's disciplinary powers can be used to address pupils' conduct when they are not on school premises and are not under the lawful control or charge of a member of school staff, but only if it would be reasonable for the school to regulate pupils' behaviour in those circumstances. This may include bullying incidents occurring anywhere off the school premises, such as on school or public transport, outside the local shops, or in a town or village centre. Where abuse or bullying outside school is reported to school staff, it should be investigated and acted on. The headteacher should also consider whether it is appropriate to notify the police or anti-social behaviour coordinator in their local authority of the action taken against a pupil. If the misbehaviour could be criminal or poses a serious threat to a member of the public, the police should always be informed.

5.9 Involving parents

The parents of the involved parties will be kept informed of investigations and the possible sanctions imposed. Parents will be welcomed into school to discuss the situation with the Learning Manager, PGO and / or a senior member of staff, as appropriate.

5.10 Anti-Bullying Complaints

In the first instance, parent/carer should contact their child's Pastoral Manager. This gives parents/carers an opportunity to voice their concerns and gain a resolution early in the process rather than it escalating to more formal concerns.

5.11 Strategies to Reduce Child on Child Abuse and Bullying

The school has adopted a range of strategies to prevent and reduce bullying, to raise awareness of bullying and support victims and those displaying bullying behaviour including:

The support group approach/No Blame Approach

Peer mediation

Peer counselling

Buddy systems

PSHÉ programme

Self esteem workshops

Restorative approaches

Schemes of work in subject areas

Encouraging students to take responsibility for themselves and others

Providing opportunities for students to discuss bullying and to contribute towards the school action on bullying during:

Form Time

PSHE

Assemblies

Student Voice (the JLT)

Theatre groups

Anti-Bullying Week

Staff should question inappropriate behaviour and reinforce expected behaviour:-

When an incident occurs

At a specific time e.g. form period, assemblies

Through curriculum studies e.g. Citizenship, Expressive Arts, English etc. Curriculum studies should also include programmes that build self-esteem, self-confidence and responsible assertiveness

Staff should provide support and protection for any victim of bullying:-

Identify signals – lateness, 'illness', lost money etc

Interventions – treat seriously and support.

Work out coping strategies and involve the support and inclusion of members of staff

6.0 Homework

Homework not completed or done to the expected standard will lead to intervention as decided by the teacher. The class teacher will log this via Frog. The teacher might decide that a student will benefit from extra time after school to help the student close gaps in their learning. This additional tuition is an opportunity for students to gain extra support and intervention from the teacher. Students will be expected to attend this. An automated text will be sent to parents when a 'failure to complete homework' has been sanctioned.

Homework Club exists to support students in getting into good routines with homework or for those who need somewhere quiet to work. Students can attend voluntarily, or may be referred by a pastoral manager.

Key online resources such as Doddle, Tassomai, Hegarty Maths and Frog will often be used to close gaps as part of the intervention.

7.0 Uniform

Uniform will be checked by gate staff each morning. Form tutors will check uniform at the start of the day, once students have arrived in form. If a student is not in the correct uniform, their parents will be contacted. Parents will be asked to bring the missing item to school or authorize their child to return home to collect it. Where parents cannot be contacted then it may be possible for students to borrow the item of uniform from the school. If this is not possible, they will be held in inclusion until a parent can rectify the problem.

8.0 The Aspirations Centre

The Aspirations Centre and Behaviour and Learning Support Intervention team supports students, alongside the SEND team, with SEMH. Students are referred through the SLT in liaison with SEND and the AC manager.

Depending on the needs of student, they may be supported through:

Nurture groups

The All About Me programme

Zones of Regulation

Talkabout for Teenagers

Or another means.

All students who receive support from the AC access the All About Me questionnaire at the start of their intervention, and the effects of work are measured after 6 weeks. Interventions are reviewed through Provision Map.

9.0. Inclusion

Inclusion is usually reserved for students who commit a severe breach of the code of conduct or for persistent refusal to co-operate. Other cases can be admitted at the headteacher or deputy headteacher's discretion. It is used only as an alternative to exclusion and students are booked in advance to complete restorative and academic work. Students spend the whole day (including break and lunch time) in a room with a member of staff and finish their working day at 3.30pm. They will be expected to complete restorative work that reflects on the incident and encourages them to take responsibility for improving the situation and their behaviour. Parents will be informed of the inclusion and will in repeat cases need to attend a meeting with the SLT year link to discuss the incident. The school regularly analyses data on students accessing Inclusion in order to interrogate repeat patterns and the effectiveness of the use of removal. Data-based decisions are made to consider whether frequently removed pupils may benefit from additional and alternative approaches such as a pastoral review or investigation by the Special Educational Needs Co-ordinator (SENCo), or whether specific departments or teachers may require more support.

10.0 Monitoring Reports

ABC (Acceptable Behaviour Contract – Appendix G)

If a student reaches 3 or more inclusions in any year, an ABC, which imposes a 2 week-only monitoring period, is triggered. The contract is set up with parents and focuses on a benchmark of expectation. The ABC is not personalised, but a set of 6 expectations that all students are expected to follow. The intention is to keep things simple and achievable but to gain speedy results. During the two-week period, student and Pastoral Manager must meet to review progress towards meeting these targets. Failure of an ABC leads to a parent meeting and a possible BIP being put in place.

GPA (Governor Panel Agreement – Appendix H)

This is similar to an ABC, but usually results when the incident(s) have been severe and the student is at risk of losing their place in school. The GPA is accompanied by the parent's attendance to a governor panel where the incident(s)

are discussed. The agreement is monitored for a 6-week period with a view to the student passing the agreement and being discharged. Failure of a GPA will lead to the governors deciding the next steps for the student.

BIP (Behaviour Improvement Plan)

This is a longer-term pastoral support plan, intended to draw in agencies to support the student making the changes they need to. It is complex and personalised and seeks to remove as many barriers to achievement as possible. Because a BIP draws upon as many areas of support available to a mainstream school as possible, failure of a BIP leads to the student losing their place in the school.

11.0 Suspension

Imposing a suspension means that the student is sent home following a serious breach of the school's behaviour policy. A suspension is time-restricted to between 0.5 and 5 days. Prior to a suspension, the student is made aware that their behaviour could result in a suspension, and they are given an opportunity to consider this and respond. Parents will be telephoned and given a full explanation as to why the suspension has been put in place including what bearing the child's reaction had on the outcome.

The school informs the parent or guardian, and:

- If the child is CLA the Virtual School Head
- If the child was CLA the Designated Safeguarding Lead
- If the child has one the social worker

The school recognises it's responsibility to avoid any 'undue pressure' on a parent to remove their child, as this can represent 'off-rolling'. Off-rolling can consistitute:

- Encouraging them to find another school
- Suggesting elective home education

Parents will be expected to come into school and agree targets with the school and student at a return to school meeting with a member of the Senior Leadership Team. The meeting will analyse the incident and gain a response from student and parent, as well as:

- Check and review what work has been completed while the student has been suspended
- Discuss aspirations and reflect on what support the school can put in place to help the child succeed in reaching these
- Review the student's attendance
- Review what behaviour support the school can put in place
- Review the parent's support for the Home School Agreement

Examples of the types of behaviour which could result in a suspension are: physical violence towards another student, racial, sexual or homophobic harassment, persistent child on child abuse or bullying, theft, graffiti or property damage, swearing at or being abusive towards a member of staff, persistent disruptive behaviour. Excluded students will be given work to complete at home when the exclusion is for five days or less. The work will be marked when the student returns it to school.

12.0 Respite Placements and Managed Moves

This is a formal step in a concerted process for dealing with discipline offences following the use of a wide range of other strategies, including fixed-term exclusion, which have been used without success. The student will have been given an GPA or BIP which will have been carefully monitored with appropriate targets set.

A respite placement is used, post GPA or BIP, as a 'cooling off' to support the student reflecting on staying at their 'home school'. It may last up to 6 weeks, and may take place at another school, or at the school's internal support centre, then the student returns on a BIP if they are not already on one. A failed BIP could result in a managed move to another school so that a permanent exclusion can be avoided. The managed move relies on the support from the receiving school to ensure the placement is a success. If it is, the student joins the roll of the receiving school permanently.

Ideally, the school will always seek parental support and cooperation for a managed move, however, there are also times where this is not forthcoming. Section 29a of the Education Act 2002 Education and Skills Act 2008 can be used to direct a respite or managed move placement of up to 12 weeks, without the need for parental support, to improve behaviour.

The governing body of a maintained school in England may require any registered pupil to attend at any place outside the school premises for the purpose of receiving educational provision which is intended to improve the behaviour of the pupil.

Typically, this strategy will only be considered when a pupil is at risk of permanent exclusion. The student would remain on the school roll during the prescribed period that the pupil is attending the off-site provision. Parental consent is not required in order for a school to direct a student off-site under this provision. However, the school will ensure that this is as collaborative a process so far as is reasonably practicable, if this strategy is required.

13.0 Permanent Exclusion

The decision to exclude a student permanently is a serious one. It is an acknowledgement that all available strategies have been exhausted and is used as a last resort. It may also be used where there are exceptional circumstances and it is not appropriate to implement other strategies to deal with a first or 'one off' offence. These might include: serious actual or threatened violence against another student or a member of staff, carrying a weapon, supplying or being in possession of an illegal drug or alcohol, arson.

14.0 Investigating Incidents

Any member of the pastoral team or SLT may investigate an incident, but the correct incident investigation form must be used (see Appendix F). The investigation should canvas statements from the involved parties, witnesses and if necessary, staff. Statements must be passed to the Pastoral Manager or SLT for decision following an investigation.

15.0 Searching for prohibited items

If a member of staff suspects that a student is in possession of a prohibited object the student may be searched, ideally in the company of a chaperone or witness. A prohibited object may include drugs, cigarettes, vapes or e-cigs, weapons, fireworks, a mobile phone that has entered school following a contract being put in place or any item that might cause damage to another person or property. This search should be conducted by the Headteacher or a member of staff authorised by the Headteacher (usually SLT, PGO or Pastoral Manager). This search will be conducted by a member of staff of the same gender as the student and with another adult (where possible of the same gender). Before any search is undertaken consent will be sought from the student. If consent is refused, the student will be asked to give a reason for the refusal and this will be recorded. Where there is suspicion of prohibited items the student may be searched without their consent. When being searched, students cannot be required to remove any clothing other than 'outer clothing' such as a coat or blazer. Searching a student's possessions includes searching a student's goods over which they have or appear to have control such as their school bag. Searches will be conducted in such a manner as to minimise embarrassment or distress.

When items are found they can be confiscated if it is reasonable to do so and they are not allowed under the school rules. It is not necessary to inform parents before or after a search takes place or to seek their consent to search their child. Where objects are found however, the individual student's parents will be contacted when what is found constitutes a significant breach of the school code of conduct and especially where a 'prohibited item' is found. Where a prohibited item is found, a permanent exclusion of the student may be considered.

16.0 Reasonable Force and Restraint

Members of staff have the power to use reasonable force to prevent pupils committing an offence, injuring themselves or others, or damaging property, and to maintain good order and discipline in the classroom.

Head teachers and authorised school staff may also use such force as is reasonable given the circumstances when conducting a search without consent for knives or weapons, alcohol, illegal drugs, stolen items, tobacco and cigarette papers, vapes, fireworks, pornographic images or articles that have been or could be used to commit an offence or cause harm.

Separate advice is available in 'Use of Reasonable Force – advice for school leaders, staff and governing bodies'.

17.0 The role of the Police

The school makes use of the police service through having a linked police officer and is supported by that named officer who is in regular contact. The officer may meet with students, parents or both in school if they or the school are concerned that they may be at risk (or already are) offending. Parents will usually be contacted before any meeting takes place.

18.0 Beyond the School Gate

Teachers have the power to discipline students for misbehaving outside of the school premises "to such an extent as is reasonable". When non-criminal bad behaviour or bullying is witnessed and reported by staff or a member of the public while the student(s) are off the school premises, it should be dealt with by a senior member of staff and passed to the pastoral team for an appropriate sanction. If necessary, statements or interviews with members of the public will take place.

Staff may discipline student for misbehaviour when the student is:

- taking part in any school-organised or school-related activity or
- travelling to or from school or
- wearing school uniform or
- in some other way identifiable as a student at the school.
- or misbehaviour at any time, whether or not the conditions above apply, that:
- · could have repercussions for the orderly running of the school or
- poses a threat to another student or member of the public or
- could adversely affect the reputation of the school.

19.0 Allegations against a member of staff

If a student makes an allegation against any member of staff it will be dealt with under the school's Safeguarding and Child Protection Policy and Wigan Council's procedures for managing allegations against staff. First and foremost,

the school will always seek to safeguard and promote the welfare of our students. In the event of a student making false, malicious or vexatious allegations against staff at school, their behaviour will be dealt with under this policy and repeated behaviour of this nature may risk a permanent exclusion.

20.0 Internal and External Truancy

Students are expected to attend all timetabled lessons on time and must be locatable at all times whilst on the school site. Staff are required to complete registers accurately within 10 minutes of the start of the lesson. Students who are expected to attend the lesson but fail to do so, are marked as 'N' and safeguarding alert sent to the attendance team. Reasonable pastoral checks are then made for the 'missing student'. If missing student cannot be located within 15 minutes, parents/guardians will be informed and asked to contact their child. Following support from parents to locate their child, if they have still not been located, the attendance /pastoral team may report to the police as a missing person. Students who are found to be truanting internally (they are still in school but not in their timetabled lesson) are brought to Inclusion and detained until 3.30pm on the day of truancy. If this persists, other measures to eradicate truancy will be considered.

If the student fails to arrive at school (and has not been seen by staff), and parents have been unable to locate their child, the parent is expected to report this to the police as a missing person. If a student leaves school during the day without permission (external truancy) the parent is contacted as soon as possible and an appropriate sanction may be put in place.

Further information regarding internal and external truancy is outlined in the Safeguarding Policy.



Appendix A - Home/School Agreement

At Bedford, we believe in effective relationships with parents and guardians. If we work as a team, we create a formula for success! By getting the basics right, we all enable your child to succeed. Please sign our home/school agreement to confirm that you will support us in helping your child every step of the way.

As a student, to give myself and others the best possible chances of learning at Bedford High School, I will:

- 1. Speak up if I have a concern, understanding that it is my duty to safeguard myself and others.
- 2. Attend regularly (at least 97% of the time), on time.
- 3. Be properly equipped for work, with a strong bag carrying all of the equipment from the parent list below.
- 4. Complete all class work and homework as well as possible, and not disrupt the work of others.
- 5. Attend form time, engage in tutor activities and participate in our enrichment programme.
- 6. Follow instructions of staff at all times, first time, every time.
- 7. Ensure my behaviour is exemplary, and in line with the Bedford SPIRIT, by following the school rules and staff instructions.
- 8. Value the resources provided to me by using them with care and only in support of my learning.
- 9. Ensure that my mobile phone or any other smart device is switched off at all times and placed in my bag once I have entered the school site. I will ensure I do not switch the phone on until leave the school site.
- 10. Be polite, supportive and helpful to others. I will also be kind and respectful, and I will ensure my actions and words do not harm others.
- 11. Know and understand the school's uniform policy. I will ensure I wear the correct school uniform and wear it appropriately at all times.
- 12. Ensure my appearance is appropriate for school by not wearing fake tan, make-up, fake lashes or any jewellery that is not permitted in school.
- 13. Show care, responsibility and respect for our school, its equipment and surroundings at all times by keeping the school free from litter and graffiti and respecting its environment.
- 14. Make sure that letters and messages given to me are passed on promptly.
- 15. Maintain high standards of behaviour travelling to and from school.
- 16. Take advantage of the opportunities provided by the school's programme of after school enrichment activities.

As a Parent/Guardian, to support our child and Bedford, I/we will:

- 1. Read, understand and support the school's behaviour policy.
- 2. Understand that schools are busy places and a response to a phone call may not come for 2 working days. Please do not attend school without an appointment and make your child's form tutor the first point of contact.
- 3. Send my child in to school having had a healthy breakfast and with a bottle of water to drink throughout the day.
- 4. Support my/our child in doing homework and other opportunities for home-learning.
- 5. Attend parents evenings and events and other meetings about my/our child's education and progress.
- 6. Download the Class Charts app, familiarise myself/ourselves with Frog, and make every effort to stay informed about the School.
- 7. Encourage my child to take part in enrichment activities and other out of classroom opportunities for learning
- 8. Check the uniform policy (on the school website and sent out in the transition booklet in Year 7) to ensure I understand the expectations on uniform.
- 9. Encourage my child to leave their phone or device at home, or if my child must have their phone with them, remind them to switch it off before school.

- 10. Encourage good timekeeping, helping my child to get into good habits to arrive before the start of school at 8.30am.
- 11. Value good attendance; recognising that anything under 97% should be seen as requiring improvement and that good attendance leads to good progress.
- 12. Guide your child on child-on-child abuse which includes, but is not limited to: physical and sexual abuse, sexual, harassment and violence, emotional harm, on and offline bullying, teenage relationship abuse. Support their understanding that this is behaviour that is repeated, intended to hurt someone either physically or emotionally and often aimed at certain groups, for example because of race, religion, gender or sexual orientation.
- 13. Help my child copy their timetable into their KO file so they have a permanent record of it and encourage them to keep a spare in case, just in case.
- 14. Encourage them to work hard in ALL of their lessons, respect silence in lessons, work hard and be an active learner.
- 15. Get my child used to self-testing; read, cover, copy and repeat.
- 16. Understand and support that the school will make decisions regarding sanctions for student behaviour that falls short of the school's expectations.
- 17. Support school with sanctions, especially if this is after school. A united front is the best way forward for your child.
- 18. Attend meetings at the school about my child when there is attendance, and/or behaviour concerns.
- 19. Remind your child to show good manners and respect to all members of staff and be a good role model for others.
- 20. Support my child with homework, helping them to check Frog and plan their evening of work each night.
- 21. Encourage 30 minutes of reading per night.
- 22. Help check my child's bag each night to ensure they have their KO file, pens, pencils and other stationery and their PE kit on the right day.
- 23. Agree a midweek curfew and stick to it, understanding that clear boundaries for children are helpful and children often behave differently in the community when unaccompanied by adults.
- 24. Ensure my child understands what is acceptable behaviour on a school bus, and in the community.
- 25. Ensure my child gets plenty of sleep by removing their mobile phone or device from their room at least an hour before they go to bed. Blue screens from devices can disrupt the quality of sleep, which can affect a child's ability to consolidate their learning from the previous day as well as affect their ability to concentrate in lessons.
- 26. If my child cycles to school, I'll speak to them about using a helmet and safe cycling. Weaving in and out of traffic, riding without hands on handlebars, carrying other children on bikes and other unsafe practices can lead to a child being asked to find alternative means to get to and from school.
- 27. Ensure my child attends school detentions if/when set (break time, Lunch time and after school)
- 28. Ensure that the complaints procedure, and not social media, is used if I am unhappy with any element of the school's provision for my child.

Name of Child	Form	Name of Parent/Guardian
Signed	Date o	of signing

Appendix B SPIRIT

What SPIRIT means to us...



We STRIVE for excellence. We want the best for ourselves and our futures and work hard to get it. We learn actively, dream big and have ambition. We play the long game and aspire to do well. Our horizons are wide, and we are excited to explore. We respect and care for our environment. We never drop rubbish, and we are proud of our school.

We PERSEVERE, when the going gets difficult. We solve problems and have a 'can do' attitude. We focus and reflect on ourselves as learners to make progress. We manage our workloads at home and complete homework to a good standard. We value being mentally tough and resilient and can draw upon inner strength when we are being challenged.

INTEGRITY is important to us. Forming our own ideas and being honest about ourselves and having the confidence to do what is right. We listen carefully to other opinions and decide for ourselves. We respond to the register with 'yes miss' or 'yes sir' and always say 'please' and 'thank you'. We aim to make eye-contact, we speak with full sentences, and we use respectful and grammatically correct language. We listen and we follow instructions, we respect the adult's decision, and we never show defiance or walk away from staff.

We show RESPECT and care, including to other people or ideas we don't agree with. We greet others and smile to show that we value all individuals at our school. We respect the teacher's right to teach and a learner's right to learn. We are tactful and think before we act. We wear the uniform with pride and attend every day and show good time-keeping. We keep to the left on two-way corridors, follow the one-way system. We keep our hands to ourselves and we never run. We are respectful and calm so that we are safe and ready for learning.

We are INDEPENDENT, influenced by the good and have the strength of character to resist the bad. We self-start and motivate ourselves. When we achieve, we have made that happen ourselves. We don't use our mobile phones in school.

We show TOLERANCE and kindness towards others. Understanding difference and celebrating diversity is important to us, and what makes our school unique. We empathise with others and have a positive influence on those around us.

Appendix C SPIRIT awards

Strive

Perform well or at a higher level than expected in classwork 100% attendance and on time every day Good progress
Attended extra-curricular
Lead Learner
Star Reader of the Week
Online learning champion
Word Millionaire

Perseverance

Demonstrate 'thinking hard' skills Good effort Improvement to attendance Word Warrior Attended Period 6 Extra engagement in Period 6

Independence

Good or improvement in punctuality Excellent homework Planner signed and well used KO file organised and well used Significant independent reading

Respect

Correct uniform
Good attitude
PGO award for respect
Effective collaboration with others

Integrity

Good Samaritan work
Brings the right equipment; pen, pencil, ruler, KO file, calculator, strong bag
Service to the school
Act of kindness
PGO award for integrity

Tolerance

Thinking of others Good corridor behaviour PGO award for tolerance

Appendix D

Sanctions at a Glance September 2021

Level	Arrive on time with equipment	Default Action	Escalate to
-1	Late to lesson	After school teacher detention	T&L Leader
-1	Lack of equipment	Refer to PM	SLT year link
-3	Late to school	Whole School Detention	Inclusion
-3	Internal truancy	Inclusion	Suspension
-4	External truancy	Refer to PM	SLT
Level	Following classroom routines	Default Action	Escalate to
-1	Distracting behaviour (C1)	Warning issued	T&L leader
-2	Repeated distracting behaviour (2)	Warning issued	T&L leader
-3	Buddied from lesson (C3)	After school teacher detention	T&L leader
-1	Inclusion – first warning	Warning issued	SLT
-2	Inclusion – second warning	Warning issued	SLT
-3	Inclusion – third warning	Refer to SLT	SLT
Level	Homework issues	Default action	Escalate to
-1	Homework issue – extension given	Warning issued	T&L Leader
-1	Homework issue – catch-up issued	After school teacher detention	T&L Lead/PM
Level	Mobile-free zone	Default action	Escalate to
-2	Use of an electronic device on site	Confiscation by PGO	DO
-3	Failure to hand over electronic device	Refer to SLT	DO
Level	Calm and safe environment	Default action	DO
-1	Inappropriate behaviour at unstructured times	After school pastoral detention	SLT year link
-3	Assault on a student	Inclusion	SLT year link
-3	In the company of smokers	PGO call-out	SLT year link
-3	Disruptive or unsafe corridor behaviour	After school pastoral detention	SLT year link
-4	Bringing the school into disrepute	Refer to SLT	Refer to HT
-3	Fighting	Inclusion	SLT year link
-3	Selling goods without permission	Inclusion	SLT year link
Level	Respect respectfully to staff and others	Default action	Esclate to
-2	Leaving lesson without permission	Inclusion	Suspension
-2	Arguing with staff	Respect detention	SLT sub link
-3 -3	Child on child abuse – sexualized	Inclusion	Suspension
-3 -3	Child on child abuse – non-sexualised	Inclusion	Suspension
-3 -3	Persistent bullying Walking away from staff	Inclusion Respect detention	Suspension SLT sub link
-3 -3	Rude or abusive behaviour towards staff	Respect detention/Inclusion	SLT sub link
-3 -4	Threatening behaviour	PGO call out	SLT year link
-4	Homophobic abuse	Inclusion	Suspension
-4	Racist abuse	Inclusion	Suspension
-4	Disablist abuse	Inclusion	Suspension
-4	Threatening behaviour against an adult	Referred to SLT	Suspension
Level	Do it first time	Default action	Esclate to
-1	Failure to complete all work	Optional det. mandatory imp. form	T&L leader
-2	Failure to attend a teacher detention	T&L leader detention	SLT sub link
-4	Exam disruption	Refer to SLT	Inclusion
-1	Failure to attend P6	Refer to T&L leader	SLT sub link
Level	Keep school clean and tidy	Default action	Esclate to
-3	Vandalism in any form	PGO call-out	SLT year link
Level	Look smart and wear uniform with pride	Default action	Esclate to
-1	Uniform issue	PGO call out	SLT year link
Level	Serious one-offs	Default action	Escalate to
-5	Posession of illegal substances	Refer to SLT	Refer to HT
-5	Theft from students, staff or school	Refer to SLT	Refer to HT
-5	Setting off the fire alarm	Refer to SLT	Refer to HT
-5	Possession of a weapon	Refer to SLT	Refer to HT
-5	Assault on staff	Refer to SLT	Refer to HT
-5	Serious one-off	Refer to SLT	Refer to HT

Appendix E

Lesson Imposition Form

Student's name		Form	
Staff setting this work:	Subject:	Date	Time
Student			
lesson today. You will be expected t	o complete this work	from home today	or not completed to a good standard in the y and hand it back to your teacher for cool detention being issued by the teacher.
Reason for this imposition form being Did not complete work to expected s			
Late to lesson			
Behaviour issue (detailed on Class C Other	•		
Explanation of the work necessary (a Worksheet	ailed in book□	s worksheets show Other (state below	·
Deadline for this work (usually the ne	ext day):		
ensure your child puts it into their s deadline. Please sign below to sho	school bag to hand in that you have see	in to the teacher on this form, giver	eted to a standard you deem acceptable and who has issued the form on or before the guidance to your child and have seen the se contact your child's teacher as soon as
Signed		Date	. <u></u>
Relationship to the child			

Appendix F

Incident Investigation Form

Print Name	Form
Date of Incident	Lesson/Time
Location	
Who was Involved	
Describe what exactly happened (the facts & the ca	use)
, ipp (,	
What did you do? Were you just a witness? How we	re you involved?
Other witnesses/people who could help?	
Other agreements (Views (MV) et also uld become a verific	
Other comments/Views/What should happen next?	,
SignedSupervise	d/Interview byDate
Action Taken by Supervising staff?	
	Signed

ACCEPTABLE BEHAVIOUR CONTRACT



THIS CONTRACT is	s made on	
BETWEEN		and BHS.
	AGREES the fo	ollowing in respect of future conduct
 I will not use a I will not disturb 	pect to others and the school envir	
	enters into a commitue harassment, alarm or distress to anyo	ment with BHS not to act in a manner that causes one within the school.
BHS considers amo	does anything which he/she has a bunts to anti-social behaviour, an inter another school will be considered.	agreed not to do under this contract, and which nal isolation period will take please before a The student also risks being excluded, either on a
SIGNED		School Representative
DATE		
DECLARATION I confirm that I unde have been explained		nd that the consequences of breaking the contract
SIGNED	ature of individual)	Student
SIGNED(Sign	ature of parent or guardian)	Parent/Carer
DATE		

Appendix H

GOVERNOR PANEL AGREEMENT

This contract is n	nade on
between	and Bedford High School.
	agrees the following in respect of future conduct.
1	
2 3	
4	
.	
Further to this likely to cause ha	enters into a commitment with BHS not to act in a manner that causes or is arassment, alarm or distress to anyone within the school.
Action on break	ing the agreement
School considers	does anything which he/she has agreed not to do under this contract, and which Bedford High amounts to anti-social behaviour, an internal isolation period will take please before a respite other school will be considered. The student also risks being excluded, either on a fixed term basis or
SIGNED	School Representative
DATE	
DECLADATION	
DECLARATION	
	nderstand the meaning of this contract and that the consequences of breaking the contract have been My behaviour will be monitored closely from now until the end of the academic year and the above ten at any time.
SIGNED	Student
(Si	ignature of individual)
DATE	
CIONED	Descrit/Overalles
SIGNED	Parent/Guardian ignature of parent or guardian)
DΔTE	

Appendix I

Pastoral Team Roles and Responsibility

Deputy Headteacher

Strategic lead on all pastoral systems in school

Assistant Headteacher – Designated Safeguarding Lead Safeguarding lead Achievement of CLA

Director of Learning

Form Time Careers and destinations

PGO	PM	SLT Year Link	Aspirations Centre
Gate duty: uniform monitoring, welfare checks (daily). Day-to-day behaviour behaviour management and strategy. Early Help. Provision Map logs and reviews. Support to the PM with day-to-day attendance actions. Daily review meeting with PM. Safeguarding logs and actions. Lead PGO - chair some return from suspension meetings.	Gate duty: uniform monitoring, welfare checks (daily). Monitoring students who reach 25, 50, 75, 100 points Strategy, monitoring and action around equipment (guidance to follow). Attendance strategy and associated actions linked to weekly SLT link meetings (Year 7: VSH/JMA, Year 8: RRA, Year 9: RRA, Year 10: JMA, Year 11: GCA/PSH. Daily review meeting with PGO. Raising achievement strategy and PP achievement action planning. Support to the PGO with day-to-day behaviour issues. Safeguarding logs and actions.	Gate duty: uniform monitoring, welfare checks (every other day). Weekly meeting with PM/PGO during which the following aspects are reviewed: • Students being monitoring for equipment • Students at 25, 50, 75 and 100 points. Support to PGO with day-to-day behaviour issues. Monitor attendance and associated actions within the strategy. Return from suspension meetings.	Leadership of a team of Behaviour Intervention and Learning Support Team. Caseload of All About Me students Attendance visits Behaviour Intervention and Learning Support team Individual cases of medium-to-high-level disruption